

DiningRD | CASE STUDY

NURTURING *Joy* THROUGH FOOD

WITH DINING PROGRAMS FOR SENIOR LIVING



StoryPoint Group is a collection of senior housing communities throughout the United States. StoryPoint Group serves over 6,000 seniors and families across nine states. Each location offers unique living options, with select locations offering active adult living, independent living, enhanced living, assisted living, memory care, and skilled nursing options.

StoryPoint Group has been using the Dining Manager product and recently shared their experiences.

Krista Zvoch, RDN, Director of Nutrition shared "Before Dining Manager, a large amount of my time was spent on reviewing menus and writing the modified texture diet spreads using an excel spreadsheet. With Dining Manager, our chefs have a "one stop shop" to both creating their menu and accessing either our own StoryPoint Group recipe folders with our modified texture diet extensions attached or they can search the database for recipes with modified texture diet spreads already done for us.

Dining Manager contains the tools needed for a successful dining department. It combines Plateful, a comprehensive menu and food management tool, with MealCard, a resident-specific dining information tool, alongside a digital TableSide Point of Sale (POS) system that gives residents greater choice. This cloud-based software suite improves overall resident satisfaction and health outcomes, streamlines operations, meets regulatory standards, reduces staff time, and controls costs.

StoryPoint Group's Culinary Operations team believed going with Dining Manager was the right decision and helps lead the way with the organization's chefs as the organization continued to grow.

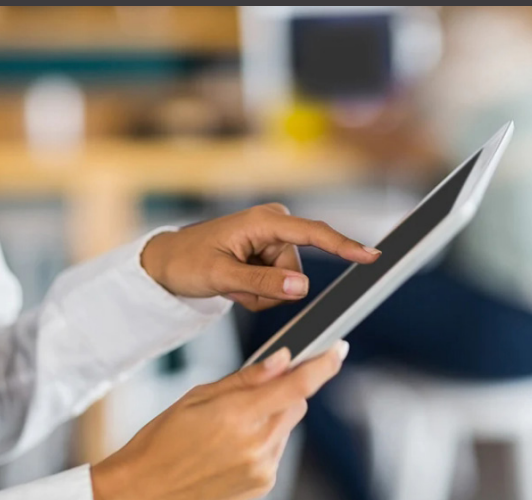
After implementing Dining Manager, Zvoch shared that she experienced results right away.



I certainly have experienced time savings. As the Director of Nutrition, I can now focus on the creation and implementation of resident focused nutrition programs, trainings and the creation of menu cycles that are easily shared with all of our chef's.



Zvoch also shared that chefs are embracing the use of recipes better than they previously were.



We like that while our chefs are creating a menu, they have access to both Dining Manager's large database of recipes as well as our own StoryPoint Group recipe folders with modified texture diet extensions, nutrition and cost analysis attached all in one place. Prior to using Dining Manager, our recipes were kept in a different software and we could not attached modified texture diet extensions to those recipes. We are very happy with the fact that DiningRD will allow us to create our own recipe organization system as well.



Dining Manager also supported Zvoch with better ability to audit chef menus and recipes.

"With Dining Manager, the staff is able to quickly create multiple menus for each of our cycles and share them out with one click of a button to each chef in the 104 communities we have in our portfolio."

By using Dining Manager, StoryPoint Group's culinary operations team has been able to fine tune their menu process. In addition, the product has helped them set up for the use of Tableside from DiningRD. Dining staff has been able to trim off tableside service and improve their resident satisfaction. Zvoch also shared that this has been able to set them up for digital signage in the future.

StoryPoint Group takes a forward-facing philosophy with their dining approach. This has helped them be a leader as their company grows and DiningRD is a partner in their growth. "We have grown both as a company and nutrition department over the last 3 years. DiningRD has worked with us along the way to finding solutions to our individual needs including our menu process and recipe organization, trainings, compliance with regulations, elevating our dining experience with Tableside and providing consultant dietitians in all of our licensed neighborhoods in every state." Zvoch shared.

CHALLENGES:

- Inefficient processes in dining operations
- Use of manual tools (ex: email) to run operations
- Confusing recipe organization with current dining software

SOLUTION:

- Dining Manager from DiningRD

RESULTS:

- Significant time savings and increased efficiencies
- Better organization of recipes making it easier for chefs
- More efficient meal service
- Increased resident satisfaction
- Partnering with a dining software vendor that aligns with StoryPoint Group's growth



For over 40 years, StoryPoint Group has been committed to providing residents with a sense of community and the absolute best experiences they deserve. To learn more about StoryPoint Group or their culinary programs, please visit <https://www.StoryPoint.com/dining/>



NURTURING

Joy

THROUGH FOOD

WITH DINING PROGRAMS FOR SENIOR LIVING

[DiningRD.com](https://www.StoryPoint.com/dining/)